

vitero inspire system requirements V2.1

Access to the virtual team room via browser

OPERATING SYSTEM

| | minimum requirement | recommended |
|-----------------|----------------------|---------------------|
| Windows* | Windows 8.1 (64-Bit) | Windows 10 (64-Bit) |
| Linux | Ubuntu 16.04 | — |
| macOS | Sierra 10.12 | Catalina 10.15 |
| iPadOS* | Version 13 | Version 13.5 |
| iOS* | Version 13 | Version 13.5 |
| Android* | Pie 9.0 | Android 10 |

* Operating system dependent differences

Audio: For technical reasons, the moderator cannot operate the microphone level as well as the volume of the microphone level under [Android], [iPadOS] and [iOS] by remote control.

Login: When using an [iOS]- or [iPadOS]-end-device, the **virtual team room** can only be accessed via the end-devices own operating system safari browser.

Performance options: Within the **vitero** application file, changes to the resolution and the refresh rate for screen sharing cannot be made.

Screen Sharing: On [iOS] devices, Screen Sharing can currently not be displayed as this function is not supported on iPhones. For [Android] & [iPadOS] devices, Screen Sharing can only be used for "watching" and not for "showing", because of technical reasons. For technical reasons, the **vitero** application file under [Windows] is required in order to hand over the remote-control right. In order to receive the remote-control right, the above-mentioned operating systems are alternatively required under Windows, macOS or Linux.

Session Recorder: The **vitero** session recorder can only be used under [Windows] via a Windows application file. Also, a recording computer can be remotely controlled via the virtual team room (all listed operating systems and browsers).

Webcam: On [iOS] devices, the webcam function can currently not be displayed as this function is not supported on iPhones.

 **General Note**

We continuously adapt our software to the latest browser versions. This may mean that older browser versions can no longer be supported. If there are temporary problems with the current browser versions, we work on a solutions as soon as possible in order to restore full compatibility with the current browser versions.

BROWSER

| | minimum requirement | recommended |
|-----------------|---------------------------|-------------|
| Chrome | Version 83.0 (and higher) | — |
| Edge | Version 83.0 (and higher) | — |
| Firefox* | Version 77.0 (and higher) | — |
| Safari | Version 13.1 (and higher) | — |

*** Browser dependent differences**

Audio: For technical reasons, the moderator cannot operate the microphone level under [Firefox] by remote control.

Performance options: Within [Chrome] and [Edge] changes to the resolution, when showing, are not shown during screen sharing.

RAM

| | minimum requirement | recommended |
|--------------------------------------|---------------------|----------------|
| Windows/ macOS/ Linux | 2 Gigabyte RAM | 4 Gigabyte RAM |
| Android/ iPadOS/ iOS | 1 Gigabyte RAM | 3 Gigabyte RAM |

PROCESSOR

| | minimum requirement | recommended |
|-------------------|----------------------------------|-------------------------------------|
| Windows | Intel Core i3-4000M, 2.40 GHz | Intel Core i5-7400, 3.00 GHz |
| macOS | Intel Core i5, 3.1 GHz | Quad-Core Intel Core i5, 3.0 GHz |
| Linux | Intel Core i3-4000M, 2.40 GHz | Intel Core i5-7400, 3.00 GHz |
| Android | Quad-Core, 1.9 GHz | Octa-Core, 2,7 GHz |
| iPadOS/iOS | A8X Chip | A10 Fusion Chip |

RESOLUTION

| | minimum requirement | recommended |
|--------------------------------------|---------------------|--------------------------------|
| Windows/ macOS/ Linux | 800 x 600 pixel | 1280 x 720 pixel (HD-Ready) |
| Android/ iPadOS/ iOS | 480 x 320 pixel | 1024 x 768 pixel |

FURTHER HARDWARE

| | minimum requirement | recommended |
|--------------------------------------|--------------------------|-----------------------|
| Windows/ macOS/ Linux | sound card or telephone* | sound card or headset |
| Android/ iPadOS/ iOS | — | headphones |

*** Hardware dependent differences**

Audio-Player: Participants who are dialled in via telephone cannot hear audio files.

Session Recorder: The recording computer needs to be connected via **vitero** integrated VoIP (not via telephone), so that the audio can also be recorded.

Access to the virtual team room via client

OPERATING SYSTEM

| | minimum requirement | recommended |
|----------------|----------------------|---------------------|
| Windows | Windows 8.1 (64-Bit) | Windows 10 (64-Bit) |

BROWSER

| | minimum requirement | recommended |
|----------------|---------------------|--------------------------|
| Chrome | Version 80.0 | Version 83 (or higher) |
| Firefox | Version 73.0 | Version 77 (or higher) |
| Safari | Version 13 | Version 13.1 (or higher) |
| IE | Version 10 | Version 11 (or higher) |
| Edge | Version 80 | Version 83 (or higher) |



General Note

vitero direct link: A one-time installation is necessary for execution via link – no administrator rights needed. After confirmation of the security dialog an application file will be downloaded and started in the background.

vitero application file: Alternatively, a **vitero** application can be downloaded and started via browser download. No installation and no entry-registries will be done.

Proxy-server: possible proxy-server-restrictions must be noted.

RAM

| | minimum requirement | recommended |
|----------------|---------------------|----------------|
| Windows | 2 Gigabyte RAM | 4 Gigabyte RAM |

PROCESSOR

| | minimum requirement | recommended |
|----------------|----------------------------------|---------------------------------|
| Windows | Intel Core i3-4000M, 2.40 GHz | Intel Core i5-7400, 3.00 GHz |

RESOLUTION

| | minimum requirement | recommended |
|----------------|---------------------|--------------------------------|
| Windows | 800 x 600 pixel | 1920 x 1080 pixel (Full HD) |

FURTHER HARDWARE

| | minimum requirement | recommended |
|----------------|-------------------------|-----------------------|
| Windows | sound card or telephone | sound card or headset |

Access to the Vitero Management System

BROWSER

| | minimum requirement | recommended |
|----------------|---------------------|--------------------------|
| Chrome | Version 80.0 | Version 83 (or higher) |
| Firefox | Version 73.0 | Version 77 (or higher) |
| Safari | Version 13 | Version 13.1 (or higher) |
| IE | Version 10 | Version 11 (or higher) |
| Edge | Version 80 | Version 83 (or higher) |

Further requirements

INTERNET

| | minimum requirement | recommended |
|-------------------|----------------------------------|-----------------------------------|
| Bandwidth | 4 Mbit/s for download and upload | 16 Mbit/s for download and upload |
| Connection | WLAN (PC) 3G (mobile device) | LAN (PC) WLAN (mobile device) |