

vitero system requirements client – general V4.3

Hardware requirements

Windows PC:

- Minimum Pentium III 1 GHz
(recommended: Pentium IV 1,4 GHz)
- Minimum 512 MB RAM (recommended: 1 GB RAM)
- Graphics card with at least 16-bit colour depth
(recommended: 1280 x 1024 pixels and 32-bit colour depth)
- Sound card and headset for **vitero** VoIP
(If the module **vitero phone** is licensed, dial-up by tone dialling
telephone is available alternatively.)
- USB 2.0 Webcam (required for **vitero webcam** module only)

Apple Mac:

- Minimum Intel Core 2 Duo 1,86 GHz
(recommended: Intel Core i3)
- Minimum 1 GB RAM (recommended: 2 GB RAM)
- Graphics card with at least 16-bit colour depth
(recommended: 1280 x 1024 pixels and 32-bit colour depth)
- Sound card and headset for **vitero** VoIP
(If the module **vitero phone** is licensed, dial-up by tone dialling
telephone is available alternatively.)
- USB 2.0 Webcam (required for **vitero webcam** module only)

Operating system

Windows PC:

- o Windows XP, Windows Vista, Windows 7

Apple Mac:

- o Mac OS X from version 10.5

Browser

(Only needed for accessing the Vitero Management System)

- o Tested with Microsoft Internet Explorer 7 and 8, Firefox 3.x, Safari 4, Opera 10 and Chrome 4
- o Just when running the module **vitero profi moderation** Adobe Flash Player 10 is required where appropriate¹

Internet / intranet connection

- o recommended: 100 kbit/s upload and download respectively DSL

Miscellaneous

When using the **vitero** client no installations or registry entries are made. Only an executable file needs to be started locally. Please bear in mind that proxy server restrictions may apply.

If specific settings for an installed flash player² have been made via the file *mms.cfg* and VoIP or webcams are to be used in the virtual team room, please bear in mind that the parameter AVHardwareDisable must have the value '0'. When using a telephone conference for audio communication the settings in the file *mms.cfg* can be ignored.

¹ Apple Mac computers; Windows PCs only in conjunction with a proxy server

² The installation of Adobe Flash Player is not required.

Please find further information here: http://www.vitero.de/mms.cfg_settings_en.pdf and here: [Administration Guide for Adobe Flash Player 10](#)